



Found a crack in your wall? Earthquake damage? Report it to Nijestee!

Are there cracks in the interior or exterior walls of your rented house? And do you think earthquakes caused them? Always report such damage to Nijestee!

Cracks in your home

Always contact Nijestee in the event of damage to your rented home. Call **050 85 33 533** or report the damage at **www.nijestee.nl/aardbevingsschade**.

We will forward the report to the IMG (*Instituut Mijnbouwschade Groningen*). The IMG will have an independent expert assess the damage to your residence. This expert may not visit for several months. You will be contacted ahead of time to schedule an appointment.

After the damage is surveyed, the IMG will assess it and issue a judgment. This too can take several months.

Minimal inconvenience

Perhaps you are worried about the mess that comes with repairs. We minimise the inconvenience of this work to you. The contractor clears the area where the work will be done and tidies it after repairing the damage.

Compensation

If the damage is confirmed to result from an earthquake, you are entitled to compensation from the IMG (*Instituut Mijnbouwschade Groningen*) for the inconvenience. As of 1 January 2024, this amount is set at €805.

The other side of this flyer shows what happens when you report damage to Nijestee.

Nijestee biedt ruimte

Nijestee i

Earthquake damage

What happens after you report it?



Stap 1
You report
damage



Stap 2
Independent
expert visits



Stap 3
Report is
assessed



Stap 4
Contractor
gets to work



Stap 5
Compensation
for costs

STEP 1. You report the damage to Nijestee

Call **050 853 33 533**, send email to **aardbevings schade@nijestee.nl** or fill in the form at **www.nijestee.nl/aardbevings schade**.

STEP 2. Independent expert visits

An independent expert visits your home to take photos and make a report. Usually this is someone from D.O.G. Ingenieurs BV, a contractor of Nijestee. The report is sent to the IMG.

STEP 3. Report is assessed

The IMG assesses the report. This can take a few months up to more than half a year.

Confirmed earthquake damage?

Nijestee hires a contractor to repair it. You get compensation from the IMG.

Not earthquake damage?

Nijestee repairs the crack(s) or hires a contractor to repair it. You don't get compensation from the IMG.

STEP 4. Contractor gets to work

The contractor contacts you about the repair work.

The contractor repairs the damage according to the report.

STEP 5. Compensation for costs

If the damage is confirmed to result from an earthquake, you are entitled to compensation from the IMG for the inconvenience. Starting 1 January 2024, that amount is set at €805. The contractor will pay you the compensation payment once the damage is repaired. If you incur additional costs, you can apply for compensation from IMG at

www.schadedoormijnbouw.nl.

No legal rights can be derived from this flyer

Nijestee biedt ruimte

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